



Welcome to the *Leave a Trail* community!

Our volunteer team offers therapeutic riding to children with special needs because we believe that horse-centric healing should be affordable and accessible to anyone who wants it. We choose to volunteer our time and energy to this work because we love the horses and we believe the kids and their families will truly benefit.

This is a two-way partnership. We are able to offer our lesson at uncommonly low rates because volunteer time, the horses, our equipment and facilities are all donated. We hope your family will benefit from your Leave a Trail experience and we trust that you will honor our investment in your experience.

Out of respect for our volunteers and our volunteer efforts, we ask the following:

1. **Cancellations:** Cancel lessons 24 hours in advance. Text Anwyn at 650-380-4633, and Jacquie at 925-922-2618, or email leaveatrailtherapy@gmail.com. Our volunteers travel long distances to the ranch to support your child, and horse preparation takes a great deal of advance time. No-shows cost us a great deal of time and energy (and morale!). Out of respect, please do not cancel at the last minute, unless absolutely necessary.
2. **Late arrivals:** Please arrive early: it better prepares your child for their experience and prevents delays for other families. If you arrive no later than 10 minutes after your lesson starts, we will accommodate you until the end of that time slot. Any later and you will forego the class, with the option of a make-up class at a later date.
3. **Inclement weather:** Weather may force us to cancel class due to safety concerns (and the necessity of using donated covered-riding space that is frequently needed by the ranch). We understand that this can be inconvenient but we will inform you via phone and email 24 hours in advance. We will offer make-up class options.
4. **Riding gear:** We offer the required helmets and all necessary riding equipment. We ask that you child wear closed-toe shoes (or boots).
5. **Volunteer your time and spread the word:** Consider contributing some volunteer time to Leave a Trail. We're building this organization from scratch and we're having fun too! The demand for our programs is increasing and we need all the help and expertise we can get to make the Leave a Trail experience available to everyone that wants to participate!

We look forward to fun times and magical moments together!

-Your friends at Leave a Trail